
Frequently Asked Questions

Considering a Purchase?

How does JLG source its used equipment listed for sale?

JLG procures used equipment through various sources, including trade-ins from dealers and distributors, major rental companies, or by purchasing it on the open market.

Who owns the equipment listed for sale?

All equipment listed for sale is owned by JLG. When you buy from us, you are dealing directly with the owners of the equipment. We do not advertise for brokers, wholesalers, or other any other third parties.

What payment options do I have for purchasing Used Equipment?

Payment option is “cash in advance”.

What warranty coverage applies to JLGused.com Equipment?

JLG in EMEA offers own used machines mainly in condition “AS IS” and without warranty.

Each used machine offered by JLG for sale can be inspected from the customer who want to inspect it. For those customers who cannot check personally the units or who want to close a quick sale, JLG provide them with a condition report of the unit which is generally available on the *used.jlgeurope.com* web page (for units already promoted through our web page), or will be sent electronically to customer when handling the sales deal.

Only on units officially sold in “Certified” or “Rent-ready” units. JLG offers a 3- to 6-months warranty coverage, that will be agreed case by case.

Does JLG take Trade-ins on used equipment purchases?

JLG does not receive trade-ins, consignment, or the option to sell your equipment on this site. If you are interested in trading a piece of equipment, contact JLG used equipment team by filling the [contact](#) us form on our web page:

How do I know I'm getting the best price?

JLG works hard to bring you the very best value on used equipment. The prices listed here are final prices. JLG reserves the right to offer promotional incentives, which may be offered from time-to-time. Please contact us in case you are interested in any specific unit and we will get in touch to you asap.

How do I purchase?

I still have questions about a piece of equipment; what can I do to get answers?

Contact a Used Equipment specialist, sending your request via our web page.

JLG doesn't have exactly what I'm looking for. What are my options?

If JLG does not have at this moment available on our web page the model that you are looking for, please "[contact us](#)" to tell us precisely the exact machine you are seeking. Our experts will then scour the marketplace to source the equipment that matches your needs, and if it becomes available, a Used Equipment Specialist will contact you.

How can I obtain a parts manual for my used equipment?

JLG manuals are readily available and simple to download. Click [here](#) to find the exact parts manual you require. Please note that a new browser window will open.

Can JLG arrange for shipment of my purchased equipment?

JLG EMEA sell unit Ex-Work (pick up by customer) from JLG storing location.

Will I be charged sales tax?

Yes, any state or local sales taxes that are required to be collected will apply.

If it is an EC/NEC transaction therefore sales is eligible of getting invoiced without taxes, we won't charge local taxes if clearly agreed in sales agreement (proforma / official order confirmation) with commitment from customer to provide JLG with signed copy of transport documents (CMR) when units are received at designated location.